

# **Overview and Scrutiny Committee**

## **AGENDA**

**DATE:** **Wednesday 30 May 2012**

**TIME:** **7.30 pm**

**VENUE:** **Committee Rooms 1&2  
Harrow Civic Centre**

**MEMBERSHIP** (Quorum 4)

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TO BE APPOINTED AT THE EXTRAORDINARY COUNCIL MEETING ON 24 MAY 2012

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**Contact:** Alison Atherton, Senior Professional - Democratic Services  
Tel: 020 8424 1266 E-mail: [alison.atherton@harrow.gov.uk](mailto:alison.atherton@harrow.gov.uk)

# **AGENDA - PART I**

## **1. ATTENDANCE BY RESERVE MEMBERS**

To note the attendance at this meeting of any duly appointed Reserve Members.

Reserve Members may attend meetings:-

- (i) to take the place of an ordinary Member for whom they are a reserve;
- (ii) where the ordinary Member will be absent for the whole of the meeting; and
- (iii) the meeting notes at the start of the meeting at the item 'Reserves' that the Reserve Member is or will be attending as a reserve;
- (iv) if a Reserve Member whose intention to attend has been noted arrives after the commencement of the meeting, then that Reserve Member can only act as a Member from the start of the next item of business on the agenda after his/her arrival.

## **2. DECLARATIONS OF INTEREST**

To receive declarations of personal or prejudicial interests, arising from business to be transacted at this meeting, from:

- (a) all Members of the Committee;
- (b) all other Members present in any part of the room or chamber.

## **3. MINUTES (Pages 1 - 8)**

That the minutes of the meeting held on 3 April 2012 and of the Special meeting held on 24 May 2012 (to follow) be taken as read and signed as correct records.

## **4. PUBLIC QUESTIONS**

To receive questions (if any) from local residents/organisations under the provisions of Committee Procedure Rule 17 (Part 4B of the Constitution).

## **5. PETITIONS**

To receive petitions (if any) submitted by members of the public/Councillors under the provisions of Committee Procedure Rule 15 (Part 4B of the Constitution).

## **6. DEPUTATIONS**

To receive deputations (if any) under the provisions of Committee Procedure Rule 16 (Part 4B) of the Constitution.

## **7. REFERENCES FROM COUNCIL/CABINET**

- (a) Reference from Cabinet on 4 April 2012 - Shop Mobility - Petition urging Harrow Council to continue funding for Harrow Shop mobility to provide its service to the disabled people of Harrow (Pages 9 - 10)

**8. REDEFINING YOUTH ENGAGEMENT - REPORT FROM SCRUTINY REVIEW GROUP** (Pages 11 - 82)

Report of the Divisional Director of Partnership Development and Performance

**9. CUSTOMER CARE SCRUTINY REVIEW - SCOPE** (Pages 83 - 90)

Report of the Divisional Director of Partnership Development and Performance

**10. SCRUTINY LEAD MEMBER REPORT** (Pages 91 - 98)

Report of the Divisional Director of Partnership Development and Performance

**11. ANY OTHER BUSINESS**

Which the Chairman has decided is urgent and cannot otherwise be dealt with.

**AGENDA - PART II**

**Nil**